



Mercer Health

Therapy & Rehabilitation



Form 504

New Patient Intake Form

Name: \_\_\_\_\_ Date: \_\_\_\_\_

Date of Birth: \_\_\_\_\_ Age: \_\_\_\_\_ Height: \_\_\_\_\_ Weight: \_\_\_\_\_

Email Address: \_\_\_\_\_

Are you presently receiving ANY type of home health care services from ANY home health agency, examples: Mercer Health Home Health or Celina Visiting Nurses?  Yes  No

Are you presently receiving ANY health care services from hospice?  Yes  No

Have you received ANY other therapy services in the last year from another therapy agency?  Yes  No

What diagnosis/injury has brought you to therapy? \_\_\_\_\_

Date of Injury/When did it start? \_\_\_\_\_

What is your goal(s) to accomplish in therapy? \_\_\_\_\_

Are You Currently Employed?  Retired/Not working  Off Work, Last Day Worked: \_\_\_\_\_
 Yes, Full Time, No Restrictions  Yes, Full Time, With Restrictions

Is This a Work-Related Injury?  Yes  No If yes, do you have legal representation?  Yes  No

Employer Name: \_\_\_\_\_ Employer Contact Name: \_\_\_\_\_

Contact Phone Number: \_\_\_\_\_ Fax: \_\_\_\_\_ Email: \_\_\_\_\_

Are you currently being treated by another physician or health care practitioner (chiropractor, physical therapist, etc.)? 
Yes  No If yes, who? \_\_\_\_\_

For what? \_\_\_\_\_

List all surgeries/precautions: \_\_\_\_\_

Do you have any allergies?  Yes  No If yes, please list: \_\_\_\_\_

If you are obtaining therapy without a physician referral, please list a physician in which we can share your therapy information/notes.

Physician: \_\_\_\_\_

\*\* Medicare Patients – in order to bill Medicare, we require a physician referral due to physician certification and recertification requirements by Medicare. \*\*

800 W. Main St. • Coldwater OH 45828 • Ph: 419-678-5125 • Fax: 419-678-5663
903 E. Wayne St. • Celina, OH 45822 • Ph: 419-586-2077 • Fax: 419-584-1453



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Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

Current and Past Medical History (*Check all that apply.*)

- |   |   |  |  |
|---|---|--|--|
| <input type="checkbox"/> Anemia                         | <input type="checkbox"/> COPD/Emphysema       | <input type="checkbox"/> HIV/AIDS                | <input type="checkbox"/> Osteoporosis/Osteopenia |
| <input type="checkbox"/> Angina/Chest Pain              | <input type="checkbox"/> Dementia/Alzheimer's | <input type="checkbox"/> Hyperthyroidism         | <input type="checkbox"/> Pacemaker               |
| <input type="checkbox"/> Arrhythmia                     | <input type="checkbox"/> Depression/PTSD      | <input type="checkbox"/> Hypothyroidism          | <input type="checkbox"/> Parkinson's Disease     |
| <input type="checkbox"/> Arthritis                      | <input type="checkbox"/> Diabetes             | <input type="checkbox"/> Kidney Disease          | <input type="checkbox"/> Renal Disease           |
| <input type="checkbox"/> Asthma                         | <input type="checkbox"/> Drug/Alcohol Abuse   | <input type="checkbox"/> Liver Disease           | <input type="checkbox"/> Seizures                |
| <input type="checkbox"/> Bleeding Disorder              | <input type="checkbox"/> Fractures            | <input type="checkbox"/> Mental Health Issues    | <input type="checkbox"/> Sickle Cell             |
| <input type="checkbox"/> Blood Clots                    | <input type="checkbox"/> GERD                 | <input type="checkbox"/> MI/Heart Attack         | <input type="checkbox"/> Smoker (Current)        |
| <input type="checkbox"/> CAD (Coronary Heart Disease)   | <input type="checkbox"/> Glaucoma             | <input type="checkbox"/> Migraines/Headaches     | <input type="checkbox"/> Stroke/CVA/TIA          |
| <input type="checkbox"/> Cancer                         | <input type="checkbox"/> Hepatitis            | <input type="checkbox"/> Neurological Diseases   | <input type="checkbox"/> Unexplained Weight Loss |
| <input type="checkbox"/> CHF (Congestive Heart Failure) | <input type="checkbox"/> High Blood Pressure  | <input type="checkbox"/> Obstructive Sleep apnea | <input type="checkbox"/> Unusual Fatigue         |
| <input type="checkbox"/> Congenital Heart Defect        | <input type="checkbox"/> High Cholesterol     | <input type="checkbox"/> Opioid Use (Current)    | <input type="checkbox"/> Vascular Disease        |

If you checked any of the above, please explain: \_\_\_\_\_  
\_\_\_\_\_

Please check any of the following treatments you have had in the past.

- |   |   |
|---|---|
| <input type="checkbox"/> Physical therapy _____     | <input type="checkbox"/> Psychologist _____ |
| <input type="checkbox"/> Occupational therapy _____ | <input type="checkbox"/> Chiropractor _____ |
| <input type="checkbox"/> Pain program _____         | <input type="checkbox"/> Nerve block _____  |
| <input type="checkbox"/> Back school _____          | <input type="checkbox"/> TENS _____         |
| <input type="checkbox"/> Other _____                |   |

Please check what learning style you prefer:

- |  |   |  |
|--|---|--|
| <input type="checkbox"/> Verbal instructions | <input type="checkbox"/> Doing the activity | <input type="checkbox"/> Reading information |
| <input type="checkbox"/> Other: _____        |   |  |

Is your ability to learn limited by any of the below conditions?

- |   |   |   |
|---|---|---|
| <input type="checkbox"/> Hearing impairment | <input type="checkbox"/> Visual impairment    | <input type="checkbox"/> Lack of motivation |
| <input type="checkbox"/> Do not read well   | <input type="checkbox"/> Anxiety attacks      | <input type="checkbox"/> No limitations     |
| <input type="checkbox"/> Memory problems    | <input type="checkbox"/> Do not speak English |   |

Do you have any religious or cultural considerations we need to know about before you start our program?

Yes  No If yes, please explain: \_\_\_\_\_  
\_\_\_\_\_

Are you in a situation with someone who is physically, emotionally, or sexually hurting you?  Yes  No

Has there been a major change in your life (loss of loved one, loss of job), or in the past few weeks, have you felt down, depressed, or hopeless?  Yes  No

(Females only) Is there a possibility that you are pregnant?  Yes  No  N/A



Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

\*\* Please feel free to ask our staff any questions you may have regarding our services or any billing/price information. We will be glad to assist you in any way we can. \*\*

**Several insurance companies require you to contact them before you receive therapy services. It is your responsibility to see that this is done but our staff will assist you as much as possible. Insurance coverage varies from company to company. It is the patient's ultimate responsibility to verify insurance coverage for services received. Please note that we are a hospital-based facility, not a free-standing facility, and our billing at all locations is completed through Mercer Health hospital.**

**Our goal is to provide you with the highest quality professional service in an efficient manner. We have allocated sufficient time to properly meet your needs. If for any reason you cannot make your therapy appointment, please notify us at least 8 hours before the scheduled appointment. If you fail to do so, we reserve the right to charge a missed appointment charge that insurance usually does not cover.**

We are a clinical education site for multiple universities and professional schools. There are times we have therapy students in our department. They may observe and at times perform your treatment program in aspects of your care that they have been determined to be competent in and with proper supervision. May we have your permission for students to perform and/or observe your treatment? If at any time you feel uncomfortable with this you may let us know and we will make other arrangements.

- Yes, students may perform, participate and/or observe my treatment with proper supervision.
- Yes, students may observe and participate in my treatment, but not perform any treatment.
- No, students may not perform, participate and/or observe my treatment.

There are also volunteers in our department observing this field of the medical environment in further medical education. Volunteers by policy do not perform treatment in our department.

- Yes, volunteers may observe my treatment.
- No, volunteers may not observe my treatment.

How did you hear about us? (Check all that apply.)

- Doctor
- Newspaper Ad
- Radio Ad
- Social Media
- Friend/Relative
- Website/Internet
- Previous Experience
- Other: \_\_\_\_\_

**TO THE BEST OF MY KNOWLEDGE, INFORMATION PROVIDED HEREIN IS CORRECT.**

I, the patient, have also reviewed the Mercer Health's Patient Bill of Rights and Responsibilities statement and I am committed to cooperating and participating at my fullest capacity. A copy of the hospital Patient Bill of Rights and Responsibilities (Policy #A-3) that addresses the rights and responsibilities of patients is also available upon request.

\_\_\_\_\_  
Signature of Patient/Legal Guardian

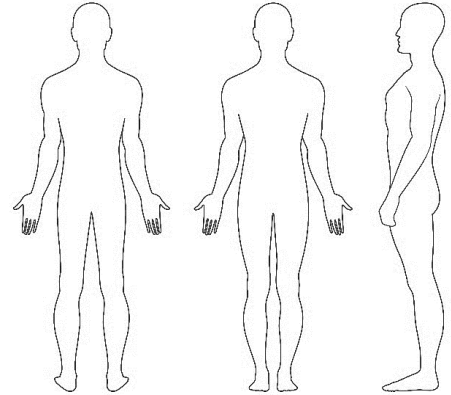
\_\_\_\_\_  
Date



# Pain Questionnaire

Patient Name: \_\_\_\_\_ Date: \_\_\_\_\_

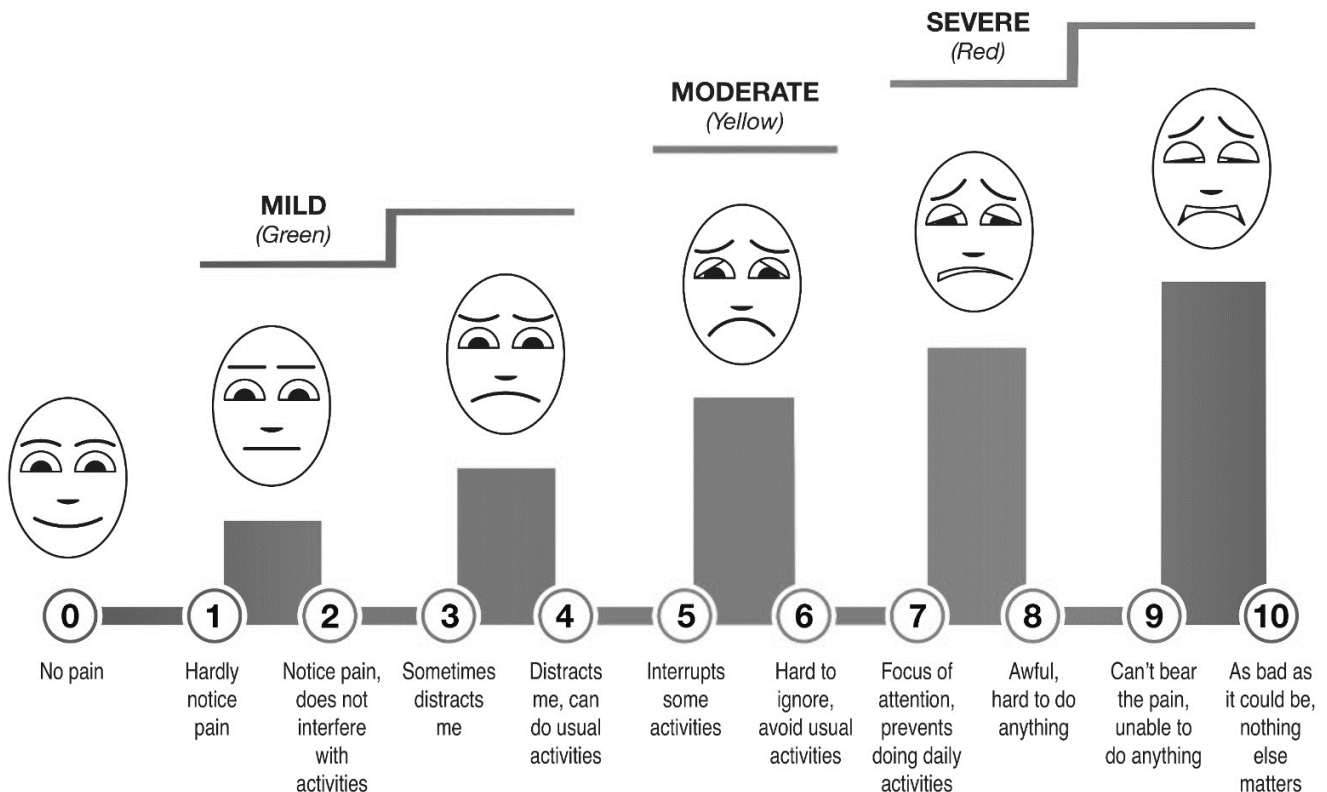
1. Please shade in the area on the body where you feel your pain:



2. Using the *pain scale below* what is the number that describes your pain level at **rest**? \_\_\_\_\_

3. Using the *pain scale below* what is the number that describes your pain level with **activity**? \_\_\_\_\_

## Defense and Veterans Pain Rating Scale





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4. Does your pain radiate? If yes, where? \_\_\_\_\_

5. Which describes your pain?

- aching                       burning                       cramping                       dull                       sharp                       shooting                       soreness
- spasm                       stabbing                       throbbing                       tightness                       tingling                       other: \_\_\_\_\_

6. What makes your pain **worse**?

- activity                       cold weather                       anxiety                       exertion, physical                       inactivity                       movement
- positioning                       other: \_\_\_\_\_

7. What helps **relieve** your pain?

- heat                       activity                       frequently changing positions                       ice                       rest                       standing
- medication (name): \_\_\_\_\_
- other: \_\_\_\_\_

8. What is a comfortable/acceptable pain level?? \_\_\_\_\_

9. How long can you sleep without pain?

- 8+ hours                       6-8 hours                       4-6 hours                       3-4 hours                       1-2 hours

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Therapist Signature: \_\_\_\_\_ Date: \_\_\_\_\_



# Informed Consent for Physical, Occupational and Speech Therapy

Physical, occupational and speech therapy involve the use of many different types of physical examination and treatment. At Mercer Health we use a variety of procedures and modalities to help us attempt to improve your function. As with all forms of medical treatment, there are benefits and risks involved with therapy.

The physical response to a specific treatment can vary widely from person to person. It is not always possible to predict your response to a certain procedure or modality. We are not able to guarantee what your reaction will be to a particular treatment, nor can we guarantee that our treatment will help the condition you are seeking treatment for.

Benefits may include improvement in symptoms and overall function. You might also experience decreased pain and discomfort. You could also gain a greater knowledge about your condition and how to manage your condition.

Potential risks may include increase in current level of pain, aggravation of previously existing conditions, and could involve life threatening situations.

I understand that the physical therapist, occupational therapist and/or speech language pathologist provides a wide range of services. I acknowledge that my treatment program has been explained and that I have been given an opportunity to ask questions. I understand the risks associated with a program of physical, occupational, and/or speech therapy. I confirm that I have read and fully understand this consent form. I wish to proceed with all therapy services.

\_\_\_\_\_  
Name of Patient (Printed)

\_\_\_\_\_  
Date

\_\_\_\_\_  
Signature of Patient/Legal Guardian

I hereby certify that I have explained the proposed evaluation and treatment. I have offered to answer questions. I believe that the patient/guardian understands what I have explained and answered.

\_\_\_\_\_  
Therapist Signature

\_\_\_\_\_  
Date



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# Medical Information Release

In order for our staff to discuss your medical care (or your child's medical care) with someone other than yourself (including a spouse or other family member) we must have your consent. If you know of anyone that may be requesting your (or your child's) medical information from our office (not including another physician or clinic) please give your consent below. By signing this you are releasing the staff of Mercer Health from any and all liability for fulfilling this authorization request.

**I hereby authorize the staff of Mercer Health Therapy and Rehabilitation to disclose information related to my (or my child's) current episode of care to the person's listed below:**

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Telephone \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Telephone \_\_\_\_\_

Name \_\_\_\_\_ Relationship \_\_\_\_\_ Telephone \_\_\_\_\_

**This authorization will expire upon me (or my child) being discharged from this episode of care.**

_____	_____
Name of Patient (Printed)	Date of Birth
_____	_____
Name of Parent/Legal Guardian, if applicable (Printed)	Relationship to Patient
_____	_____
Signature of Patient/Legal Guardian	Date
_____	_____
Witness	Date

**Authorization is valid from the date of signature or until we receive written notification from you. I understand that I may revoke this authorization in writing at any time.**

**Date Revoked: \_\_\_\_\_ Time: \_\_\_\_\_ Signature: \_\_\_\_\_**  
**Patient or Parent/Legal Guardian**



# NO SHOW POLICY

Effective: 02/01/2025

**Intent:** To ensure that all patients can receive the therapy care they need and desire. This policy is implemented to ensure reasonable attendance for scheduled therapy appointments by minimizing “No-Show” appointments and provide the availability of therapy to those in need.

**Definition:** An appointment “No Show” is defined as any appointment cancelled 2 hours or less prior to a scheduled outpatient appointment or for any appointment that the patient does not show up for the respective appointment.

Each time a patient has a “No-show”, the office staff will follow the below process. *(Exceptions for waiving “No-Show’s” may only be made by the office manager under special circumstances such as weather, hospitalizations, illness, etc.)*

- **Regular Patient Programs:** For short to moderate term outpatient programs that receive outpatient treatment appointments, treatment appointments will continue to be scheduled if the patient does not have more than two “No-Show” Appointments during the course of their outpatient therapy program. **If they have more than two “No-shows”, they will be discharged from their outpatient therapy program plan of care.** Patients whose programs are discontinued will need to receive a new physician order for therapy. Once the new order(s) to resume treatment are received the patient will be placed on the waiting list to restart their outpatient program.
- **Reoccurring Patient Programs:** For long-term patient programs that receive ongoing treatment appointments, treatment appointments will be booked in blocks of 10 outpatient sessions. **If reoccurring patients do not attend at least 8 of 10 appointments in each of their respective scheduled blocks of appointments, they will be discharged from their plan of care.** A member from the front office will contact patient and referring doctor to inform that all remaining visits will be canceled. The patient will need to receive a new physician order if more therapy is warranted. Once the new order(s) to resume treatment is received, the patient will be placed on the waiting list to restart their outpatient program.
- Questions in regards to no show policy will be directed to the office manager of the outpatient clinic.

Patient Name: \_\_\_\_\_

Patient Signature: \_\_\_\_\_ Date: \_\_\_\_\_

Representative Signature: \_\_\_\_\_ Relationship: \_\_\_\_\_